



7th Annual Conflict Resolution Conference
October 18, 2012

“Conflict Resolution: Community Evolution”

Sponsors: Better Business Bureau, Calm the Chaos, Colorado Technical University, Fourth Judicial District, Phoenix Strategies, Inc., Pikes Peak Restorative Justice Council

Conference Agenda

- 8:30AM Registration
- 9:00-10:30 AM Emcee Opening Remarks
Keynote Director Steven Chavez, Colorado Department of Regulatory Agencies, Civil Rights Division
- SESSION I**
- 10:45-12:00 Noon "Mediation: What is it?" (Christiana Bauch)
OR
10:45-12:00 Noon “Cultural Perspective and the Impact on Conflict” (Clinton Cooper)
- LUNCH**
- 12:00-1:15 PM Lunch
Sponsor & Presenter Displays
- PLENARY**
- 1:15 – 2:30 PM Plenary Fourth Judicial District Attorney, Dan May, “The Prosecutor’s Role in Conflict Resolution”
- SESSION II**
- 2:45 - 4:00 PM “Who Gets Grandma’s Yellow Pie Plate?”™ (Pat Sullivan)
OR
2:45 – 4:00 PM "Compassionate Communication: A Strategy for Better Conflict Resolution Experiences" (Barry Johnson-Fay and Kerri Schmitt)
- 4:00-4:15PM Closing Remarks & Announcements
Finale Drawing

Location: Colorado Technical University, 4435 N. Chestnut Street, Colorado Springs

Registration Fee: \$25 (includes lunch and refreshments)

CLE Approved (6 General and 3 Ethics)

Questions: Email monica@phoenixstrategies.biz or Call 719-266-8181

To purchase tickets online, please go to <http://www.blacktie-colorado.com/rsvp>
and enter event code: **BBSC1018** (All one word, not case sensitive)