



Phoenix Strategies, Inc. (PSI), founded in 1997, is a mediation and training organization by Monica Lichtenberger.

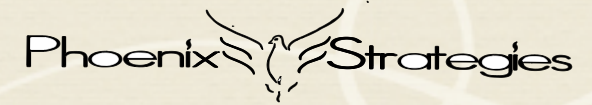
PSI created the Collaborative, Facilitative, Interest-Based Model™ which is the foundation for services and training. In 2008, the Collaborative Mediator® Certification, was registered with the United States Patent and Trademark office.

In 2009, PSI established a private school, approved and regulated by the Colorado Department of Higher Education, Private Occupational School Board. PSI expanded into specialty areas of mediation, conflict coaching, mediator internship and certification.



A-Plus Rating

Phoenix Strategies, Inc.
3730 Sinton Road, Suite 150
Colorado Springs, Colorado 80907
T: 719-266-8181 F: 719-598-8055
W: www.phoenixstrategies.biz



Peace Making is Our Business

Our Only Business!



Mediation

Facilitation

Faith Conciliation

Conflict Coaching

Mediator Training and Internship

Integrated Conflict Management
Systems Design

Conflict Management Assessments

Collaborative Mediator® Certification

Dispute Resolution Services



Conflict Coaching Conflict Management

Coaching is a one-on-one collaborative relationship with a conflict management specialist to:

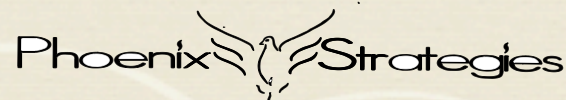
- Discover strengths and areas for improvement
- Explore what really is important
- Receive honest feedback
- Create performance-based goal(s)
- Design a plan to achieve goal(s)
- Develop abilities and skills through exploration and practice of new behaviors
- Continuously follow-up and evaluate incremental progress.

Conflict Issues

Workplace, Personal, Senior, Divorce Procedures, Marital, Church (Member, Board, Pastor, Elder/Faith Organization).

Conflict Management Assessments

- Individual style, behaviors and hot buttons
- 360 measures individual, manager, peers and reports.



SERVICES AND TRAINING

Relationships are the heart of Phoenix Strategies, Inc. (PSI) conflict management services and training. How we inter-relate with one another is usually more significant than the conflict. PSI fosters mutual trust, care/concern and goodwill; while empowering individuals to delve deeply into what really matters. Individuals achieve true peace through collaboration and satisfaction of both disputants' needs.

MEDIATION

Domestic	Divorce and Marital Coaching Elder Care Family
Workplace	Discrimination Manager and Employee Employee to Employee Wrongful Termination
Restorative Justice	Victim and Offender Schools
Faith Conciliation	Churches, Boards, Members Non-profits Faith Organizations
Business and Consumers	Real Estate Construction Contracts
Neighborhood	Home Owner Associations

TRAINING

Mediator 40-Hour Basic
Mediator Advanced
Workplace
Transformative Mediation
Divorce Dissolution
Conflict Coaching
Eldercare Mediation
Faith Conciliation
Restorative Justice
Facilitation
Integrated Conflict Management Systems Design
Interested in Becoming a Mediator?
Optimizing Mediation as a Career
Customized